



# NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®

*...because shoplifting steals from all of us*

## Shoplifters Alternative Course (SA Course)

# ANNUAL STATISTICAL REPORT

prepared for

**Court Supervision Services  
Venango County, PA**

## SUMMARY INFORMATION

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	A's or B's	89%	93%
	C's or D's	9%	7%
Percent Not Completing Program:	Incomplete	2%	0%
Risk Assessment:	Low Risk	33%	52%
	Moderate Risk	27%	19%
	High Risk	40%	29%
Program Evaluation By Clients: (Home Study Segment Only)	Grade	95%	96%

Period: 01/01/13 to 12/31/13

Total Cases: **45**

A Non-Profit Organization • Originator of Research-Based Shoplifting Prevention Programs

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# Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>60. Age at last birthday?</b>						
• 17 to 30	10	10	13	33	73%	68%
• 31 to 44	6	0	1	7	16%	18%
• 45 to 59	2	2	0	4	9%	11%
• 60 or older	0	0	1	1	2%	4%
<b>61. Sex and marital status:</b>						
• Single Male	7	2	3	12	27%	29%
• Married Male	1	0	1	2	4%	6%
• Single Female	7	7	8	22	49%	49%
• Married Female	3	3	3	9	20%	16%
<b>62. Highest education level achieved:</b>						
• High school graduate	11	7	9	27	61%	39%
• College/trade school graduate	2	1	1	4	9%	24%
• Still in school (high/college/trade)	2	1	0	3	7%	25%
• Dropped out of high school	3	3	4	10	23%	12%
<b>63. Weekly job earnings when caught:</b>						
• Less than \$250 per week	4	3	6	13	29%	23%
• \$250 to \$500 per week	2	0	3	5	11%	20%
• Over \$500 per week	0	0	1	1	2%	9%
• Was not working when caught	12	9	5	26	58%	48%
<b>64. Were you ever in trouble with the law before?</b>						
• Yes - for shoplifting only	5	1	1	7	16%	10%
• Yes - for other crimes only	2	3	5	10	22%	17%
• Yes - for shoplifting and other crimes	7	0	0	7	16%	5%
• Never in trouble with the law before	4	8	9	21	47%	68%

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End: Personal Profile

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# Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>101. At what age did you first shoplift something?</b>						
• Twelve or less	4	0	1	5	11%	9%
• 13 to 16	5	2	1	8	18%	14%
• 17 to 19	4	3	3	10	23%	28%
• 20 or older	4	7	10	21	48%	49%
<b>70. How long have you been shoplifting?</b>						
• Less than one year	6	6	5	17	38%	23%
• 1 to 5 years	2	2	0	4	9%	14%
• over 5 years	6	0	0	6	13%	9%
• This was my first time	4	4	10	18	40%	54%
<b>71. About how often did you shoplift in the 12 months before getting caught?</b>						
• Almost everyday	1	0	0	1	2%	3%
• About once a week	4	0	0	4	9%	7%
• Only once in a while	6	7	5	18	40%	30%
• Never shoplifted before	7	5	10	22	49%	60%
<b>72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)</b>						
• One	5	3	7	15	34%	33%
• Two	4	2	4	10	23%	18%
• Three	3	3	1	7	16%	15%
• More than three	6	4	2	12	27%	34%
<b>69. On the day you were caught, what was the total value of the things you shoplifted?</b>						
• Under \$25	8	2	8	18	40%	26%
• \$25-\$100	3	3	5	11	24%	46%
• \$101-\$500	5	6	2	13	29%	24%
• Over \$500	2	1	0	3	7%	4%
<b>74. What did you do most often with the things you shoplifted?</b>						
• Used things myself	9	8	9	26	60%	67%
• Gave things away	4	2	0	6	14%	8%
• Sold the things	3	0	0	3	7%	6%
• Never used the things	2	1	5	8	19%	20%

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SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>75. Did you ever try to return shoplifted items to get a cash refund?</b>						
• Never did	7	12	15	34	76%	90%
• Sometimes did it	5	0	0	5	11%	8%
• Did it often	3	0	0	3	7%	1%
• Did it all the time	3	0	0	3	7%	1%
<b>77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?</b>						
• Very carefully	0	1	0	1	2%	4%
• Somewhat carefully	3	2	0	5	11%	10%
• Not very carefully	1	2	1	4	9%	17%
• Didn't plan it	14	7	14	35	78%	70%
<b>68. How many people do you know who shoplift?</b>						
• No one	7	4	7	18	40%	42%
• One or more friends	8	5	7	20	44%	44%
• One or more family members	0	1	0	1	2%	4%
• Friends and family members	3	2	1	6	13%	9%
<b>109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?</b>						
• Alone	10	5	8	23	53%	59%
• With friend(s)	4	5	6	15	35%	30%
• With family member(s)	1	2	1	4	9%	9%
• With friend and family member(s)	1	0	0	1	2%	2%
<b>110. How many friends or family members know about your shoplifting activity?</b>						
• One	0	4	1	5	12%	20%
• Two	3	3	4	10	23%	17%
• Three or more	11	5	7	23	53%	42%
• No-one knows	2	0	3	5	12%	20%
<b>73. When you shoplifted, did you ever take things from a store that you could not use?</b>						
• Never	11	7	6	24	53%	48%
• Sometimes	3	1	0	4	9%	10%
• Frequently	2	1	0	3	7%	2%
• Never shoplifted before	2	3	9	14	31%	40%

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	HIGH	MEDIUM	LOW			
<b>76. How often did you have the money (or credit card) to pay for the items you shoplifted?</b>						
• Always	2	0	3	5	12%	29%
• Most of the time	1	0	4	5	12%	14%
• Sometimes	9	7	1	17	40%	27%
• Never	5	5	6	16	37%	30%
<b>80. How many times have you been caught shoplifting by a store but were released and not turned over to the police before this incident?</b>						
• Once	3	0	0	3	7%	9%
• Twice	0	0	0	0	0%	2%
• Three times or more	0	0	0	0	0%	1%
• Never	15	12	15	42	93%	88%
<b>81. How many times have you been caught shoplifting and turned over to the police before this incident?</b>						
• Once	8	2	2	12	27%	12%
• Twice	5	0	0	5	11%	3%
• Three times or more	0	0	0	0	0%	2%
• Never	4	10	13	27	61%	83%
<b>107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?</b>						
• Charge them a penalty and <u>don't</u> call the police	5	5	3	13	30%	28%
• Charge them and <u>also</u> call the police	6	7	6	19	43%	34%
• Just call the police	4	0	5	9	20%	30%
• Do something else	2	0	1	3	7%	8%
<b>108. Has a retailer ever charged you a penalty after being caught shoplifting?</b>						
• Once	5	7	9	21	48%	36%
• Twice	2	0	0	2	5%	3%
• Three times or more	1	0	0	1	2%	1%
• Never charged a penalty	9	5	6	20	45%	60%

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# Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>65. Why do you think you shoplifted?</b>						
• Because I am poor and needed the item(s) to stay alive.	2	2	1	5	12%	14%
• Because I wanted it but didn't have the money to spend	7	2	9	18	42%	40%
• Because I was depressed, confused or angry	6	8	4	18	42%	39%
• Because I wanted to see if I could get away with it	1	0	1	2	5%	8%
<b>66. Are you normally a trustworthy person?</b>						
• Almost never	1	0	0	1	2%	1%
• Sometimes	0	0	0	0	0%	3%
• Most of the time	3	3	0	6	13%	21%
• Almost always	14	9	15	38	84%	76%
<b>67. What word(s) best describe(s) you?</b>						
• Happy or okay	11	6	14	31	69%	70%
• Lucky	0	0	0	0	0%	4%
• Angry about my life	1	1	0	2	4%	6%
• Sad, depressed or confused	6	5	1	12	27%	20%
<b>78. Before this incident, how often did you shoplift to make yourself feel better?</b>						
• Never	9	3	7	19	42%	35%
• Sometimes	6	5	1	12	27%	21%
• Almost always	2	0	0	2	4%	6%
• Never shoplifted before this incident	1	4	7	12	27%	38%
<b>102. Just before you shoplifted this time, were you upset about anything?</b>						
• A family (or friend) problem	8	8	4	20	45%	32%
• A work problem	1	1	0	2	5%	15%
• A health problem	4	0	1	5	11%	8%
• No problem upset me	4	3	10	17	39%	45%
<b>103. Just before you shoplifted this time did you recently experience a financial loss?</b>						
• Loss of income	4	5	3	12	27%	32%
• Unexpected expense	5	3	2	10	23%	17%
• Repair bill	0	0	0	0	0%	2%
• No financial loss	8	4	10	22	50%	49%

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	HIGH	MEDIUM	LOW			
<b>104. Just before you shoplifted this time, did you have any of the following feelings?</b>						
• Depression or anxiety	8	8	4	20	48%	33%
• Frustration or anger	1	2	2	5	12%	13%
• Under Pressure	3	1	0	4	10%	22%
• None of the above	3	1	9	13	31%	32%
<b>79. How did you see shoplifting before you were caught?</b>						
• No big deal, everyone does it	2	0	1	3	7%	8%
• No big deal, no one gets hurt	0	2	0	2	4%	9%
• It's OK as long as you don't get caught	5	1	0	6	13%	9%
• I knew it was wrong	11	9	14	34	76%	75%
<b>105. In your opinion, should shoplifters be required to take this course? (indicate percentage)</b>						
• Yes - 100%	13	8	8	29	66%	76%
• Yes - 99%	1	2	1	4	9%	6%
• Yes - 98%	0	2	1	3	7%	6%
• Yes - 97% or less	3	0	5	8	18%	12%
<b>106. Which store security measure do you fear the most?</b>						
• Closed circuit television cameras	7	6	4	17	43%	45%
• Alert salespeople	5	0	2	7	18%	15%
• Electronic security tags on items	0	4	2	6	15%	12%
• Security guards	3	2	5	10	25%	29%
<b>83. How difficult will it be for you to stop shoplifting forever?</b>						
• No problem	12	10	15	37	84%	87%
• A little difficult	5	1	0	6	14%	10%
• Very difficult	1	0	0	1	2%	3%
• I don't plan to stop	0	0	0	0	0%	0%
<b>86. Who is to blame for you becoming a shoplifter?</b>						
• Friend	1	1	1	3	7%	4%
• Spouse	1	0	0	1	2%	1%
• Other family member	0	0	0	0	0%	1%
• Myself	16	11	14	41	91%	94%

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	HIGH	MEDIUM	LOW			
<b>87. Who will be to blame if you don't stop shoplifting in the future?</b>						
• Friend	1	0	0	1	2%	1%
• Spouse	1	0	0	1	2%	0%
• Other family member	0	0	0	0	0%	0%
• Myself	16	12	15	43	96%	99%
<b>84. What do you expect will happen if you are caught shoplifting again?</b>						
• They will ask me to pay and let me go	1	0	0	1	2%	0%
• They will warn me and let me go	0	0	0	0	0%	0%
• I'll be arrested	16	12	15	43	96%	90%
• I have no idea	1	0	0	1	2%	9%
<b>85. What do you think should happen to someone like you if he or she is caught shoplifting again?</b>						
• Asked to pay for things shoplifted	4	2	0	6	14%	7%
• Given last warning and let go	1	0	2	3	7%	5%
• Be arrested	8	6	10	24	55%	61%
• Given counseling or other help	5	4	2	11	25%	27%
<b>82. How would you describe your life right now?</b>						
• Pretty much OK, except for this shoplifting incident	5	6	11	22	50%	64%
• Okay, but I feel important things are missing in my life	5	3	3	11	25%	15%
• A lot of the time I feel depressed confused or angry	5	1	0	6	14%	12%
• Really lousy, nothing is going right for me	3	2	0	5	11%	9%
<b>88. What are the chances you will never shoplift again?</b>						
• 100%	11	11	15	36	80%	84%
• 90%	3	1	1	5	11%	11%
• 50%	4	0	0	4	9%	3%
• Probably will shoplift again	0	0	0	0	0%	3%
<b>89. If you could get free counseling to help you stop shoplifting, would you want it?</b>						
• Yes	12	1	2	15	33%	31%
• No, because I don't need it	3	6	11	20	44%	50%
• No, because I expect my life to be better soon	1	4	1	6	13%	14%
• No, because I just don't want it	2	1	1	4	9%	5%

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End: Perceptions/Feelings